

Mayor Shane Evans





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## City of Delphi Encouraging Social Distancing

DELPHI, INDIANA – March 16, 2020 – In an effort to protect citizens and employees, the Delphi City Hall will be closed to the public effective Tuesday, March 17, 2020. The City of Delphi will not be accepting in-person utility payments at City Hall. In keeping with mitigation strategies outlined by the United States Centers for Disease Control designed to limit the spread of COVID-19 and other contagious viruses, the City is encouraging all its utility customers to utilize an alternative payment option.

Utility Billing customers may choose to pay their water, wastewater, and trash bills:

- Online with Visa, MasterCard, or Discover card at cityofdelphi.org;
- Via Phone at (765) 564-2097;
- By check, mailed to our office;
- Via an ACH bank draft sent directly from your bank; or
- By using our unattended drop box in the entryway of City Hall.

Customers are discouraged from dropping off cash payments at the unattended drop box. If customers choose to drop off a cash payment, exact change is not required and any overage will be credited to their account.

Customers currently required to pay in only cash or money order will be permitted to pay in all forms listed above during this period.

The City of Delphi remains committed to providing excellent customer service. For more information or for assistance with alternative payment options please call (765) 564-2097 during regular business hours: 7:30 a.m. to 4:30 p.m. on Monday, Tuesday, Thursday, and Friday; and 7:30 a.m. to 12:00 p.m. on Wednesdays.

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